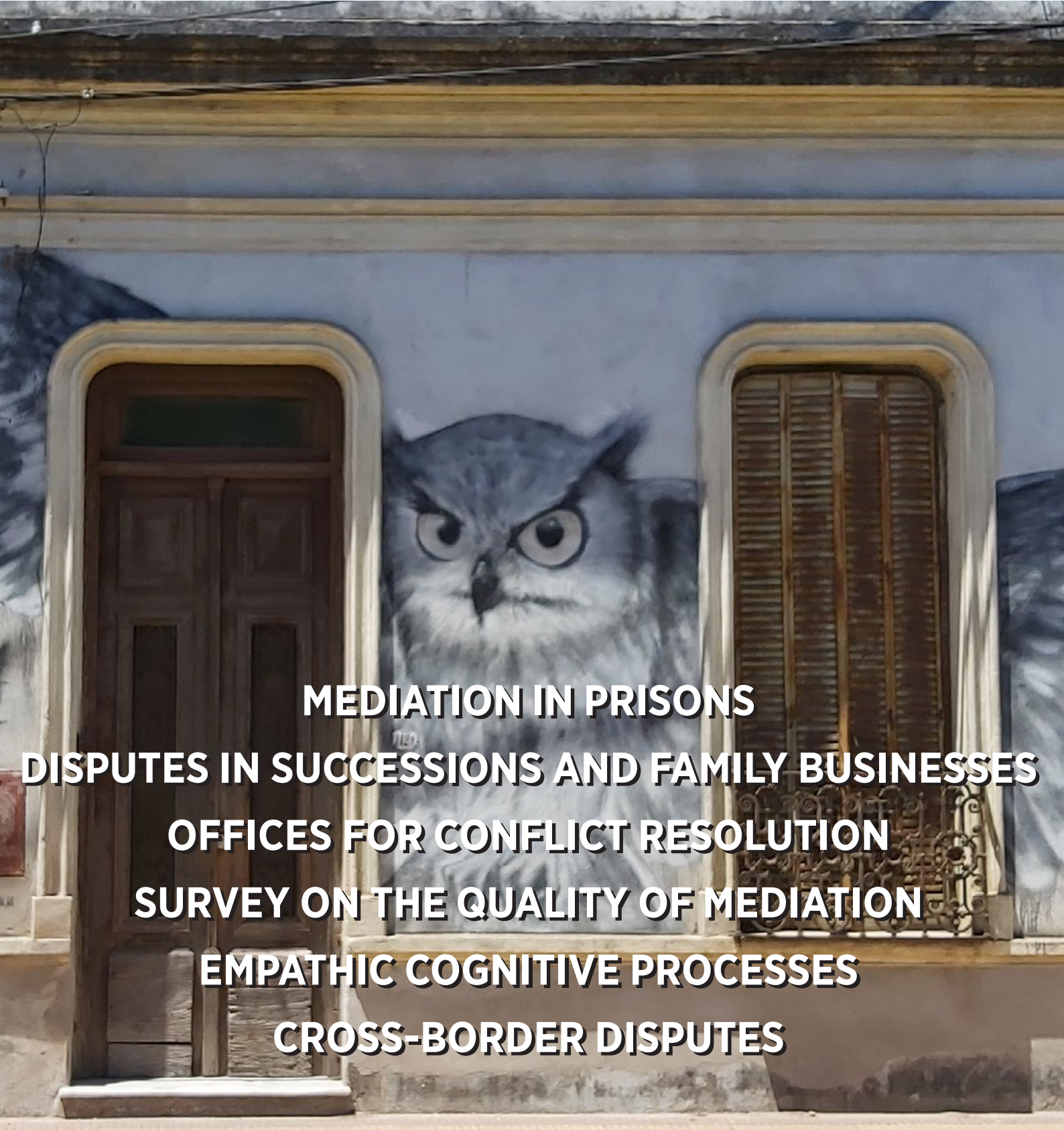


# REVISTAdeMEDIACIÓN

ADR, Conflict Analysis and Resolution | Vol. 13. No. 1. 2020



**MEDIATION IN PRISONS**  
**DISPUTES IN SUCCESSIONS AND FAMILY BUSINESSES**  
**OFFICES FOR CONFLICT RESOLUTION**  
**SURVEY ON THE QUALITY OF MEDIATION**  
**EMPATHIC COGNITIVE PROCESSES**  
**CROSS-BORDER DISPUTES**



Universidad  
Carlos III de Madrid



## SUMMARY

### **Presentación: Mediación, posibilidad no, sino hecho**

Santiago Madrid Liras

### **Disputes and mediation in Spanish prisons**

#### **Conflictos y mediación en las cárceles españolas**

Antonio M. Lozano Martín, Javier Nistal Burón and Francisco Jiménez Bautista

### **Mediation, Succession Disputes and Family Business**

#### **Mediación, conflictos sucesorios y empresa familiar**

Cristina Argelich Comelles

### **Conflict Resolution Proximity and Appropriate Mechanisms: A Structural Proposal**

#### **Proximidad y mecanismos adecuados de resolución de conflictos: una propuesta estructural**

Rafael Lafuente Sevilla and María Abigail Fernández González

### **The Influence of the Variables Gender, Language and legitimation in the Quality of Family Mediation**

#### **La influencia de las variables género, lenguaje y legitimación en la calidad de la mediación familiar**

Isabel Ximena González Ramírez and Bastián Ignacio Cuevas Campos

### **Taking the perspectives of others in cognitive empathic processes**

#### **Asunción de perspectivas ajenas en procesos empáticos cognitivos**

Luis Bodoque Gómez

### **Transforming Conflicts Online in Cross-border Disputes**

#### **Transformación online de conflictos en casos de disputas transfronterizas**

Óscar Daniel Franco Conforti

## **revistademediacion.com**

© Santiago Madrid Liras y Mónica Rodríguez-Sedano

Revista de Mediación (Journal of Mediation) relies on an external anonymous peer review process. The external qualified reviewers submit a report to the management team of the Journal, after which the author(s) is informed whether or not the paper has been accepted or if modifications for final publication should be done. The management team has the right to accept or reject papers according to their fitting to the Journal's topics.

Revista de Mediación is not responsible for the opinions expressed by the authors in the articles published.

Revista de Mediación is a free of charge Journal and it is only accessible at [revistademediacion.com](http://revistademediacion.com). Publication by and on other media is not authorized, unless upon request and in accordance with the responsible entity.

Revista de Mediación is listed in the following Indexes and Bibliographic databases:

- Revista de Mediación (Journal of Mediation) relies on an external anonymous peer review process. The external qualified reviewers submit a report to the management team of the Journal, after which the author(s) is informed whether or not the paper has been accepted or if modifications for final publication should be done. The management team has the right to accept or reject papers according to their fitting to the Journal's topics.
- Revista de Mediación is not responsible for the opinions expressed by the authors in the articles published.
- Revista de Mediación is a free of charge Journal and it is only accessible at [revistademediacion.com](http://revistademediacion.com). Publication by and on other media is not authorized, unless upon request and in accordance with the responsible entity.
- Revista de Mediación is listed in the following Indexes and Bibliographic databases.

Moreover, it is accessible through the following distribution list:

- REBIUN (Network of University Libraries)
- Dialnet (University of La Rioja)
- Dulcinea

For further information, please visit our website [www.revistademediacion.com/en/](http://www.revistademediacion.com/en/) or contact us at [revistademediacion@imotiva.es](mailto:revistademediacion@imotiva.es)

Published in Madrid, SPAIN.

ISSN: 2340-9754



## TEAM OF REVISTA DE MEDIACIÓN

### Publishers



### Co-publishers



Universidad  
Carlos III de Madrid



### Editors

Santiago Madrid Liras (Instituto Motivacional Estratégico, Madrid, SPAIN)

Mónica Rodríguez-Sedano (Instituto Motivacional Estratégico, Madrid, SPAIN; Departamento de Educación: Asturias, SPAIN)

### Scientific Editor

Helena Soletto Muñoz (Universidad Carlos III de Madrid, SPAIN)

### Associate Editors

Emiliano Carretero Morales (Universidad Carlos III de Madrid, SPAIN)

Ana Isabel García Colmenarejo (Colegio Oficial de la Psicología de Madrid, SPAIN)

Marcelo Rodríguez Rivollier (Instituto Motivacional Estratégico, Madrid, SPAIN)

### Technical Editor

Leticia Gorospe Amo (Instituto Motivacional Estratégico, Madrid, SPAIN)

### Editorial Board

María Carnero de Blas (Norte Joven, SPAIN)

Javier Guillén Buhigas (ResMedia, Madrid, SPAIN)

Elena Gutiérrez Sánchez (Instituto Motivacional Estratégico, Madrid, SPAIN)

Mar Núñez Lloveres (Colegio Oficial de Arquitectos de Madrid, SPAIN)

Javier Torán Zufía (ResMedia, Madrid, SPAIN)

### Editorial, Advertising and Marketing Secretary

Marisol Fernández Jorge  
revistademediacion@imotiva.es

### Editorial Advisors

Carlos Adrián Acosta Hernández (Universidad de León, León, MEXICO)  
Ramón Alzate Sáez de Heredia (Universidad del País Vasco, Donostia, Gipuzkoa, SPAIN)

M<sup>a</sup> Luisa Arias Ferrero (Universidad Nacional Abierta de Venezuela, VENEZUELA)

Américo Baptista (Universidade Lusófona, PORTUGAL)

Trinidad Bernal Samper (Fundación ATYME, Madrid, SPAIN)

Ignacio Bolaños Cartujo (Universidad Complutense de Madrid, SPAIN)

Annamaria Campanini (Università di Milano Bicocca, ITALY)

Claudio Conforti Carlomagno (Pontificia Universidad Católica Argentina, Buenos Aires, ARGENTINA)

Nancy D. Erbe (California State University Dominguez Hills, Carson, California, USA)

Joseph P. Folger (Temple University, PA: Philadelphia, USA)

María Rosario García Álvarez (Tribunal Superior de Justicia de Madrid, SPAIN)

Juan José García de la Cruz Herrero (Universidad Autónoma de Madrid, SPAIN)

Enrique García Huete (Colegio Universitario Cardenal Cisneros, Madrid, SPAIN)

M<sup>a</sup> Paz García-Longoria Serrano (Universidad de Murcia, SPAIN)

Mark Hamilton (American University, Washington D.C., USA)

Juan Hermoso Durán (Colegio Universitario Cardenal Cisneros, Madrid, SPAIN)

Jesús Jasso Méndez (Universidad Nacional Autónoma de México, México D.F., MEXICO)

Elisabetta Kolar (Università degli Studi di Trieste, ITALY)

Jorge Santiago López Martínez (Universidad Autónoma de Madrid, SPAIN)

Antonio Manuel Lozano Martín (Universidad de Granada, SPAIN)

Rodrigo Martínez de Ubago (Universitat Oberta de Catalunya, Barcelona, SPAIN)

Francisco José Medina Díaz (Universidad de Sevilla, SPAIN)

Susana Méndez Gago (Universidad Camilo José Cela, Madrid, SPAIN)

Agustín Moñivas Lázaro (Universidad Complutense de Madrid, SPAIN)

Pilar Munuera Gómez (Universidad Complutense de Madrid, SPAIN)

Helena Neves Almeida (Universidade de Coimbra, PORTUGAL)

Lourdes Pérez Díaz (Universidad Nacional de Educación a Distancia, UNED, Madrid, SPAIN)

Megan Price (George Mason University, Arlington, Virginia, USA)

Josep Redorta Lorente (Tribunal Laboral de Catalunya, Barcelona, SPAIN)

Mirlis Reyes Salarichs (Inter-American Defense College, OEA, Washington DC, USA)

Joaquín Rivas González (Universidad Nacional de Educación a Distancia, SPAIN)

Francisco Rojas Aravena (University for Peace, ONU, San José, COSTA RICA)

Javier Wilhelm Wainsztein (Universitat Pompeu Fabra, Barcelona, SPAIN)

Walter A. Wright (Texas State University, San Marcos, Texas, USA)